

Characterization Values May Not be Modified

Ensuring consistency in application and meaning of appraisal results

To ensure consistency in the application and meaning SCAMPI A results the implementation characterization values of FI, LI, PI, NI (or NY) and their definitions (see Activity 2.4.2 Characterize Implementation of Model Practices and Generate Preliminary Findings) may not be modified. The addition of apparent characterization values to address special cases (e.g. “Best Practices,” “Areas for Improvement,” etc.) is not appropriate, and there have been instances where the attempts were made to modify the definition of the characterizations to mask clear gaps in implementation.

The implementation guidance in Activity 2.4.2 discusses the use of “Notes” to describe “...a process improvement suggestion on a model practice that is not an ineffective (or lack of) implementation....”